

# Discount Phone Service Michigan Lifeline Administration Service

Phone service is more affordable with Lifeline Services

## 2009 Income Guidelines

Household Size	Monthly Gross Income Must be less than
1.....	\$1,354.00
2.....	\$1,821.00
3.....	\$2,289.00
4.....	\$2,756.00
5.....	\$3,224.00
6.....	\$3,691.00
7.....	\$4,159.00
8.....	\$4,626.00

Discounts Available:

- \* Up to \$11.25 off your monthly phone bill
- \* Up to \$12.35 for customers age 65 or older
- \* One-half off new phone service start-up charges - up to \$30.00  
(if eligible at time of applying for phone service)

You can qualify for Lifeline Services if . . .

You are not a dependent under sixty (60) years of age on someone else's  
Federal Income Tax return and your total monthly household income  
is less than the levels shown in the table to the right.

**To apply for Lifeline Services, complete the application below and send it to: Lifeline Administration Service, P.O. Box 4173, East Lansing, Michigan 48823. If you have any questions, call 1-866-321-2323 to talk to a representative.**

### LIFELINE APPLICATION

PLEASE PRINT:

Name of your local telephone company: \_\_\_\_\_ Applicant's telephone # \_\_\_\_\_

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ M.I. \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

\*Department of Human Services Case Number \_\_\_\_\_ Date Started \_\_\_\_\_

**\*Department of Human Services recipients only:**

The Michigan Department of Human Services needs written documentation to verify to your telephone company that you receive Social Services assistance from one of the following programs in order to qualify for Lifeline Services:  Medicaid  SSI  Food Stamps  Federal Housing Assistance  LIHEAP  National School Lunch Program  TANF

**(Please enclose either a copy of your DHS eligibility notice or a copy of your most recent program benefits letter as proof of your enrollment.)**

Please provide any or all of the following information as it applies to your household. Include income from all household members except those under 18 years of age.

Have you recently applied for telephone service? YES \_\_\_\_\_ NO \_\_\_\_\_ Date of Service \_\_\_\_\_

Would you like to have Toll Call blocking for outgoing calls? YES \_\_\_\_\_ NO \_\_\_\_\_

Monthly Gross Wages..... \$ \_\_\_\_\_

(Enclose copies of check stubs for last 3 months)

Monthly Gross Social Security Income... \$ \_\_\_\_\_

(Enclose copies of 3 recent months of Social Security Checks OR copy of SSA eligibility letter or SSA-1099)

Monthly Gross Pension Amount ..... \$ \_\_\_\_\_

(Enclose copies of 3 recent months of Pension Checks OR pension benefit statement)

Other Monthly Gross Income ..... \$ \_\_\_\_\_

(Alimony, child support, workers compensation, etc.)

Total Monthly Gross Household Income \$ \_\_\_\_\_

Number of Members in Household \_\_\_\_\_

Age 65 or older

**Attention: Please enclose copies only. Originals will not be returned.**

Recipient's status verification will take place on your initial request and periodically thereafter for as long as you continue to receive Lifeline Service. This will be used only for the purpose of providing Lifeline and Link-Up Services.

All Applicant's Signatures \_\_\_\_\_ Date \_\_\_\_\_

By signing, I certify, under penalty of perjury, that the documentation I presented accurately represents my annual household income and the number of individuals in my household.

THE MICHIGAN LIFELINE AND LINK-UP AMERICA PROGRAM  
(Managed by Lifeline Administration Service)  
1-866-321-2323  
Universal Service Discounts for Low Income Consumers

**WHAT IS LIFELINE?**

- The Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges.

BENEFITS

- There are three primary benefits available to qualifying consumers:
  - Reduced Charges-There is a monthly discount in local telephone service charges. In most cases, the discount is \$11.25 per month. For customers aged 65 or older, the discount is \$12.35 per month.
  - Option to Elect Toll Blocking in Lieu of a Service Deposit- This is an option to block out-going long distance service, free of charge. If the qualifying low-income consumer voluntarily elects toll blocking, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
  - Reduction in Local Telephone Line Installation Service Charges-Pursuant to the Link-Up America Program, a qualifying customer receives a 50% reduction up to \$30 on local telephone line installation service charges. There is also an interest free deferred payment schedule for up to one year for connection charges up to \$200.

ELIGIBILITY

- Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- The maximum income amount varies depending on the number of people in the household.

**2009 INCOME GUIDELINES**

<b># of Household Members</b>	<b><i>Gross Monthly Income</i></b>	<b><i>Gross Annual Income*</i></b>
1	\$1,354	\$16,248
2	\$1,821	\$21,852
3	\$2,289	\$27,468
4	\$2,756	\$33,072
5	\$3,224	\$38,688
6	\$3,691	\$44,292
7	\$4,159	\$49,908
8	\$4,626	\$55,512

\*Add \$5,616 annually (\$468 monthly) for each additional household member.

For more information, please call 1-866-321-2323.

**Lifeline Administration Service processes applications on behalf of the following telephone companies.**

Ace Telephone Company of Michigan  
Allendale Telephone Company  
Baraga Telephone Company  
Barry County Telephone Company  
Blanchard Telephone Company  
Bloomingdale Telephone Company  
Carr Telephone Company  
CenturyTel of Michigan  
CenturyTel of Midwest Michigan, Inc.  
CenturyTel of Northern Michigan, Inc.  
CenturyTel of Upper Michigan, Inc.  
Chapin Telephone Company  
Chatham Telephone Company

Chippewa County Telephone Company  
Climax Telephone Company  
Communications Corporation of Michigan  
Deerfield Farmers Telephone Company  
Drenthe Telephone Company  
Frontier Communications of Michigan  
Hiawatha Telephone Company  
Island Telephone Company  
Kaleva Telephone Company  
Lennon Telephone Company  
Midway Telephone Company  
Ogden Telephone Company  
Ontonagon County Telephone Company

OnTrak/Bloomingdale Communications  
Peninsula Telephone Company  
Pigeon Telephone Company  
Sand Creek Telephone Company  
Shiawassee Telephone Company  
Springport Telephone Company  
Thumb Cellular  
Upper Peninsula Telephone Company  
Waldron Telephone Company  
Westphalia Broadband, Inc.  
Westphalia Telephone Company  
Winn Telephone Company  
Winn Telecom  
Wolverine Telephone Company

- We do not process applications for AT&T or Verizon.
- To contact AT&T, please call 1-800-621-8650.
- To contact Verizon, please call 1-800-483-4000.