

# Discount Phone Service

## Michigan Lifeline Administration Service

Phone service is more affordable with Lifeline Services

### 2009 Income Guidelines

Household Size	Monthly Gross Income Must be less than
1	\$1,354.00
2	\$1,821.00
3	\$2,289.00
4	\$2,756.00
5	\$3,224.00
6	\$3,691.00
7	\$4,159.00
8	\$4,626.00

Discounts Available:

- \* Up to \$11.25 off your monthly phone bill
- \* Up to \$12.35 for customers age 65 or older
- \* One-half off new phone service start-up charges - up to \$30.00 (if eligible at time of applying for phone service)

You can qualify for Lifeline Services if . . .

You are not a dependent under sixty (60) years of age on someone else's Federal Income Tax return and your total monthly household income is less than the levels shown in the table to the right.

**To apply for Lifeline Services, complete the application below and send it to: Lifeline Administration Service, P.O. Box 4173, East Lansing, Michigan 48823. If you have any questions, call 1-866-321-2323 to talk to a representative.**

### ENHANCED TRIBAL LIFELINE APPLICATION

PLEASE PRINT:

Name of your local telephone company: \_\_\_\_\_ Applicant's telephone # \_\_\_\_\_

Last Name \_\_\_\_\_ First Name \_\_\_\_\_ M.I. \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

\*Family Independence Agency Case Number \_\_\_\_\_ Date Started \_\_\_\_\_

Please provide any or all of the following information as it applies to your household. Include income from all household members except those under 18 years of age.

Have you recently applied for telephone service? YES \_\_\_\_\_ NO \_\_\_\_\_ Date of Service \_\_\_\_\_

Would you like to have Toll Call blocking for outgoing calls? YES \_\_\_\_\_ NO \_\_\_\_\_

Are you a resident of a Federally Recognized Reservation? YES \_\_\_\_\_ NO \_\_\_\_\_

Do you receive assistance from one of the following programs? YES \_\_\_\_\_ NO \_\_\_\_\_

(Bureau of Indian Affairs General Assistance, Tribally Administered TANF, Head Start Programs (if you satisfy the income qualifying standards), or National School Lunch Program's Free Lunch Program)

Monthly Gross Wages..... \$ \_\_\_\_\_

(Enclose copies of check stubs for last 3 months)

Monthly Gross Social Security Income... \$ \_\_\_\_\_

(Enclose copies of 3 recent months of Social Security Checks OR copy of SSA eligibility letter or SSA-1099)

Monthly Gross Pension Amount ..... \$ \_\_\_\_\_

(Enclose copies of 3 recent months of Pension Checks OR pension benefit statement)

Other Monthly Gross Income ..... \$ \_\_\_\_\_

(Alimony, child support, workers compensation, etc.)

Total Monthly Gross Household Income \$ \_\_\_\_\_

Number of Members in Household \_\_\_\_\_

Age 65 or older

**Attention: Please enclose copies only. Originals will not be returned.**

**\*Department of Human Services recipients only:**

The Michigan Department of Human Services needs written documentation to verify to your telephone company that you receive Social Services assistance from one of the following programs in order to qualify for Lifeline Services:  Medicaid  SSI  Food Stamps  Federal Housing Assistance  LIHEAP  National School Lunch Program  TANF

**(Please enclose either a copy of your DHS eligibility notice or a copy of your most recent program benefits letter as proof of your enrollment.)**

Recipient's status verification will take place on your initial request and periodically thereafter for as long as you continue to receive Lifeline Service. This will be used only for the purpose of providing Lifeline and Link-Up Services.

All Applicant's Signatures \_\_\_\_\_ Date \_\_\_\_\_

By signing, I certify, under penalty of perjury, that the documentation I presented accurately represents my annual household income and the number of individuals in my household.

THE MICHIGAN ENHANCED TRIBAL LIFELINE AND LINK-UP AMERICA PROGRAM  
(Managed by Lifeline Administration Service)  
1-866-321-2323

Universal Service Discounts for Low Income Consumers

**WHAT IS ENHANCED TRIBAL LIFELINE?**

- The Enhanced Tribal Lifeline Telephone Assistance Program attempts to make telephone service more affordable for low-income households throughout Michigan.
- The Enhanced Tribal Lifeline Service is a residential basic local exchange service offering available only to qualifying low-income consumers for which the consumers pay reduced charges, and applicants may be eligible for additional discounts.

**BENEFITS**

- There are three primary benefits available to qualifying consumers:
  - Reduced Charges-There is a monthly discount in local telephone service charges. Low-income consumers on tribal lands may receive up to \$25.00 per month in additional discounts, to bring basic monthly rates on tribal lands down to \$1.00 per month in most cases.
  - Option to Elect Toll Blocking in Lieu of a Service Deposit- This is an option to block out-going long distance service, free of charge. If the qualifying low-income consumer voluntarily elects toll blocking, the telephone company will not collect a service deposit in order to initiate Lifeline Service.
  - Reduction in Local Telephone Line Installation Service Charges-In addition to the maximum \$30.00 Link-Up discount available to all qualifying low-income consumers, an additional reduction of up to \$70.00 is available for low-income consumers living on tribal lands. The additional \$70.00 covers 100% of the charges between \$60.00 and \$130.00 for commencing service at the subscriber's principal place of residence.

**ELIGIBILITY**

- The Enhanced Tribal Lifeline Service is available to certain low-income consumers whose household income does not exceed 150% of federal poverty standards.
- Alternatively, applicants may be eligible if they are a resident of a federally recognized reservation and participate in one of the following programs: Bureau of Indian Affairs General Assistance Programs, Tribally Administered TANF, Head Start Programs (if you satisfy the income qualifying standards), or the National School Lunch Program's Free Lunch Program.
- The maximum income amount varies depending on the number of people in the household.

**2009 INCOME GUIDELINES**

<b># of Household Members</b>	<b>Gross Monthly Income</b>	<b>Gross Annual Income*</b>
1	\$1,354	\$16,248
2	\$1,821	\$21,852
3	\$2,289	\$27,468
4	\$2,756	\$33,072
5	\$3,224	\$38,688
6	\$3,691	\$44,292
7	\$4,159	\$49,908
8	\$4,626	\$55,512

\*Add \$5,616 annually (\$468 monthly) for each additional household member.

For more information, please call 1-866-321-2323.

**Lifeline Administration Service processes applications on behalf of the following telephone companies.**

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|---|---|--|
| Ace Telephone Company of Michigan<br>Allendale Telephone Company<br>Baraga Telephone Company<br>Barry County Telephone Company<br>Blanchard Telephone Company<br>Bloomingdale Telephone Company<br>Carr Telephone Company<br>CenturyTel of Michigan<br>CenturyTel of Midwest Michigan, Inc.<br>CenturyTel of Northern Michigan, Inc.<br>CenturyTel of Upper Michigan, Inc.<br>Chapin Telephone Company<br>Chatham Telephone Company | Chippewa County Telephone Company<br>Climax Telephone Company<br>Communications Corporation of Michigan<br>Deerfield Farmers Telephone Company<br>Drenthe Telephone Company<br>Frontier Communications of Michigan<br>Hiawatha Telephone Company<br>Island Telephone Company<br>Kaleva Telephone Company<br>Lennon Telephone Company<br>Midway Telephone Company<br>Ogden Telephone Company<br>Ontonagon County Telephone Company | OnTrak/Bloomingdale Communications<br>Peninsula Telephone Company<br>Pigeon Telephone Company<br>Sand Creek Telephone Company<br>Shiawassee Telephone Company<br>Springport Telephone Company<br>Thumb Cellular<br>Upper Peninsula Telephone Company<br>Waldron Telephone Company<br>Westphalia Broadband, Inc.<br>Westphalia Telephone Company<br>Winn Telephone Company<br>Wolverine Telephone Company |
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- We do not process applications for AT&T or Verizon.
- To contact AT&T, please call 1-800-621-8650.
- To contact Verizon, please call 1-800-483-4000